

# **STATE OF THE CITY REPORT 2015**



## **CITY OF JACKSONVILLE, ARKANSAS**

**Presented by:**

**Mayor Gary Fletcher  
January 15, 2015**



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## City Council Committee Assignments

Vice Mayor	Kenny Elliott
Animal Control	Mike Traylor James Bolden
Beautification	Bill Howard Kevin McCleary
Community Development	Kevin McCleary Reedie Ray
Finance/Purchasing	James Bolden Mary Twitty
Fire Department	Bill Howard Barbara Mashburn
Police Department	Kenny Elliott Tara Smith
Recreation/Sanitation	Mike Traylor Mary Twitty
Street/Engineering	Terry Sansing Reedie Ray

## GENERAL GOVERNMENT

### City Clerk's Office

Susan Davitt, City Clerk/Treasurer and Alyson Rhea, Deputy Clerk.

Rezoning recommended by the Planning Commission and approved by City Council in 2014:

- Bomber Base Addition Lots 3, 4, 5, Block 3; Ordinance 1514.
- 109 Dennis Lane; Ordinance; Ordinance 1516.

Final Plats recommended by the Planning Commission and accepted by City Council in 2014:

- Final Plat Cavin Estates Lots 1, 2, & 3.
- Final Plat Maximum Pointe Subdivision

City Council adopted eleven (11) ordinances in 2014; one (1) was codified into the Jacksonville Municipal Code.

#### **Codified ordinances:**

- ORDINANCE 1512 Liquor Sales

#### **2014 City Council approved expenditures:**

- Ordinance 1508 Authorizing an amended payment schedule for 911 Communication Digital Equipment. January 2014 due \$147,750.00 following 34 months @ \$27,011.26, followed by 24 months @ \$66,470.91. Total for 2014 is \$444,873.86. Total for 2015 is \$324,135.12. Total for 2016 is \$363,594.77. Total for 2017 is \$797,750.92. Total for 2018 is \$731,180.00.
- Resolution 710 approved 10% match monies regarding a \$250,000 City Roads Project with funds drawn from 2014 Street Overlay Budget.
- Request to accept Bid Asphalt Overlay approved from Cranford Construction in the amount of \$160,555.30.

#### **2014 City Council waived competitive bidding ordinances:**

- Ordinance 1509 regarding CodeRED System from Emergency Communications Network, Inc. (ECN) for \$19,237.50.
- Ordinance 1511 regarding emergency repairs to Main Street Signal Equipment, total cost \$27,272.35.

- Ordinance 1513 Purchase of specific computer software, hardware, insurance, and warranties for the Fire Department: ESO Solutions, Inc. in the amount of \$22,749.10 for software, support services, and training. Purchase through State Purchasing Contract from CDW, Inc. in the amount of \$45,123.86 to acquire computer equipment, hardware, insurance, support services, and extended warranty. Total shall not exceed \$67,872.96 less two grants in the amounts of \$9,117.00 and \$10,050.00.

The Board of Adjustment hosted nine (9) variance requests public hearings. The majority of those requests were side, front, and rear yard building setback variances, followed by variance requests for signage.

My professional membership associations include the International Institute of Municipal Clerks (IIMC) and Arkansas City Clerk, Records and Treasurers (ACCRT).

It is my continued honor and privilege to serve as City Clerk/Treasurer, secretary to City Council, Planning Commission, Board of Adjustment, Fire Pension, Civil Service, and voting member of the Police Pension.

We remain committed to providing excellent customer service to our City leaders, City staff, and the citizens of Jacksonville.

### **City Garage**

The City Garage's main focus is to maintain quality service with limited resources to some 300 plus vehicles and equipment. We will continue to research, locate, and buy parts at the most competitive prices available to remain cost effective. We strive to keep up with today's technology to better understand the operations and functions of today's vehicles. This will help understand the vehicle malfunctions and what it will take to fix the problem. We will try to limit the amount of downtime of city vehicles to help each department to better serve the City of Jacksonville.

City Garage's cost for 2014 is as follows:

- Labor hours billed \$22,320.00
- Annual parts cost \$57,746.90
- Commercial cost \$78,609.91

Goals for 2015:

- Acquire tools and equipment to assist in troubleshooting and repair of the complicated power train control systems of current vehicles.
- Set up a better scheduling process to help with time management and less vehicle downtime.

## **Jacksonville District Court**

### CASE STATISTICS

The District Court experienced a decrease in case loads during 2014. The combined total of Criminal, Traffic and DWI cases was 12,258 as compared with 12,919 cases in 2013. The breakdown is as follows:

Criminal	4889
Traffic	7278
DWI	91

### FINES and FORFEITURES

Fines and forfeitures totaled 1,251,362.30 as compared with 1,472,551.73 in 2013.

## **Finance Department**

Cheryl Erkel, Finance Director; Laura Collie, Assistant Finance Director, and City Council Members James Bolden, III and Mary Twitty.

Through spirited, committed teamwork, the City of Jacksonville Finance Department manages all financial records for the City as well as providing a professional level of customer service to the City's citizens, vendors, and employees. Our ethical standards and open communication enable us to provide information in an efficient and timely manner.

The Finance Department decreased in the number of employees in 2014. One of our employees, Angela Blacklock, had to leave employment for health reasons. She had been a trusted and dependable employee for almost fourteen years and is dearly missed. Due to budget restraints, she was not replaced. Her duties were reassigned to other members of our department. The efficiency of our new accounting software made the transition a little less burdensome.

In 2014 we processed 4,400 purchase orders, 991 vouchers, and 4,671 checks compared to 4,170 purchase orders, 970 vouchers, and 4,694 checks in 2013. Our department processes all the checks for accounts payables while the Human Resources

department processes all the checks related to payroll and employee benefits. Our new accounting software has allowed us to stream-line our Purchasing and Accounts Payable process. We are now paperless and the invoices are attached to the purchase order within the software. All requisition creators and approvers can now view their purchase orders and all supporting documentation. They can also view their General Ledger account numbers which gives them real time available budget balances.

Our ambulance service collection rate was approximately 57% during 2014. This is a slight increase from the approximate 56% collection in 2013. In 2014, the Emergency Medical Service Fund purchased new software that ensures more efficient data entry which will help in the collection process. Internal Controls continue to ensure privacy regarding Ambulance Service charges and collection policies as mandated by federal regulations.

The Comprehensive Annual Financial Report (CAFR) for the City of Jacksonville for the fiscal year ended December 31, 2013 has received the "Certificate of Achievement for Excellence in Financial Reporting" from the Government Finance Officers Association of the U. S. and Canada. This is the 17<sup>th</sup> year in a row that the City has received this prestigious award. Only six cities throughout the State received this award. We anticipate receiving another award for the 2014 report, which will be submitted on June 30, 2015.

The Budget document, as an operating guideline, is one of the most important internal guidelines we have to direct operations. Throughout the year, we monitor the revenues and expenditures to make sure our projections are accurate. If unforeseen circumstances occur that reduces our revenues or increases our expenditures, we have to amend the budget. In the past, that had been a rare occurrence. However, in 2011 we had to amend the 2011 budget due to reduction in population which resulted in a reduction in revenues. In 2012, we had to amend the budget due to changes in accounting procedures. The Sales Tax Fund and the 9-1-1 Fund are no longer classified as special revenue funds so they were closed into the General Fund. This resulted in additional revenues. In 2013, the budget had to be amended due to financing obligations that had to be recorded in the General Fund, which increased our expenditures. The 2015 Budget, approved by City Council on December 29, 2014, reflects balanced revenues and expenditures. Each department had to forecast their operational costs (supplies, materials, and contract services) at the most economical level while maintaining the same quality of services. With the economy still being in a state of uncertainty, the 2015 budget was very conservatively prepared

based on the 2014 budget. The employees will not get any annual/cost of living raises. There will be no longevity pay, degree incentive pay, clothing allowance, or tuition reimbursements. All equipment requests were cut except for items that will be purchased through grants. Complete copies of the 2015 Budget are on file in the City Clerk's Office, the Ester Nixon Library, and the Office of the Mayor. It is also available through our website ([www.cityofjacksonville.net](http://www.cityofjacksonville.net)).

## **Human Resources Department**

The Human Resources Department for the City of Jacksonville consists of Director Jill Ross, Human Resources Generalist Hollie Laws and Payroll Administrator Charlette Nelson.

This team has responsibility for providing a wide spectrum of human resource services that include benefit management, employee relations, payroll, FMLA coordination, recruiting, workers compensation, safety, for over 350 full-time, part-time, and seasonal personnel.

In 2014, the City of Jacksonville Human Resources Department processed a total of 91 new hires, which breaks down to 35 regular full time employees, 55 regular part time/seasonal employees.

### **Major Accomplishments**

The Human Resources Department continues to improve in our efforts to ensure the highest quality of service to the employees of the City of Jacksonville.

Our EAP (Employee Assistance Program) has proven to assist roughly twenty-four (24) employees and/or their family members in matters such as finances, child-rearing, domestic issues and addiction. This program allows employees to confidentially speak with counselors to discuss marriage, children, money, etc. at no cost to them. We are hoping this will continue to assist City employees in coping with issues in the workplace as well as at home.

City employees are continually striving to work safer and smarter. That is proven with our reduction in workers compensation claims from 25 in 2013 to 22 in 2014.

## **Information Technology (IT)**

Scott Rothlisberger, Director of Information Technology and Shawn Sutterfield, I.T. Support Assistant.

The IT Department is the backbone of the city's computer and information technology infrastructure. The Computer/Information Technology section included:

- Implemented new Point of Sale system at the Splash Zone.
- Implemented an in-house monitoring of city infrastructure that Clearpointe does not monitor to give the IT department insight of failures
- Implemented greater wireless coverage at the Community Center and at the Shooting Range.
- Replaced aging firewall hardware at the City Garage and at the Community Center.
- Deployed new Toughbook laptops to all Fire engines and Ambulances at the Fire Department.
- Identified the Domain slowdowns at the Police Department and corrected.
- Ensured software on all computers was up-to-date.
- Maintained software licensing.
- Continued adding/editing of needed areas of the City website and gave additional training when required.
- Maintained city marquis.
- Ensured mission-critical data was backed up and secured on a daily basis.
- Provided software and hardware assistance to city employees (included training as needed).
- Automated Antivirus updates and alerting to when infection occur.
- Implemented a new Animal Shelter Manager program at the Animal Shelter for adoption management.
- Continued hardening of City computer policies for continued protection of infections and malware.
- Supported Accounting (BS&A), Personnel (BS&A), Police and 911 Departments (Southern Software), Police Car Reporting Software (MDIS & RMS), Fire Department (Firehouse), Engineering (Pagis) Courts (Justice Systems), and Parks (eClub) software, including updates, troubleshooting, etc.

Our 2015 goals include the following:

- Continued support of the City of Jacksonville website.
- Ensure software on all computers is up-to-date.
- Maintain software licensing.
- Replacement of Point of Sale system at the Shooting Complex and the Community Center.
- Continued monitoring of city infrastructure that does not fall under Clearpointe management.
- Maintain city marquis.
- Ensure mission-critical data is backed up and secured on a daily basis.
- Provide software and hardware assistance to city employees (included training as needed).
- Support Accounting (BS&A), Personnel (BS&A), Police and 911 Departments (Southern Software), Police Car Reporting Software (MDIS & RMS), Fire Department (Firehouse), Engineering (Pagis) Courts (Justice Systems), and Parks (eClub) software, including updates, troubleshooting, etc.

## PUBLIC SAFETY

### **Jacksonville Communications 911**

As in years past, the year of 2014 proved to be another busy and productive year for all of us at the 911 Center; our Dispatchers worked hard handling emergency and non-emergency calls along with dispatching the Police Department and Fire Department. As well as working numerous severe weather outbreaks, special events held within the city as well as taking on new responsibilities within the Dispatch Center.

In 2014 our 911 Center hosted a free training course entitled Telecommunicator 1 & 2 through the Arkansas Law Enforcement Training Academy (ALETA). This course is a certification course that is required for all Dispatchers by the State of Arkansas under Act 442 and is taught by ALETA Instructors. This Act sets down specific guidelines for training and certification for 911 Dispatchers within the State of Arkansas. This class brought in over 50 Dispatchers from across the state, in addition to 4 of our own Dispatchers, for the 3 day course. The ALETA Instructors provided a wealth of information and ideas that were brought back to our 911 Center to see what improvement or changes could be made here so that we can continue to provide the best care and assistance to our Citizens and First Responders. Act 442 not

only set specific training requirements but it also set up a type of grant funding for every 911 Center in the state of Arkansas. The amount each year is based on the funds that come in from wireless 911 calls. This year we received \$2,000 in funding that will be used in support of the 911 Center. This is the first year for this funding and the Emergency Management is hopeful that the amount in the grant funds will continue to increase every year for 911 Centers. In addition to this course we also hosted a "Protecting Law Enforcement" one day training course through PowerPhone. This course brought in over 40 Dispatchers from across the state. Along with these in classroom training courses our new Dispatchers were trained and certified in CPR and EMD (Emergency Medical Dispatch) and current employees were recertified in CPR and have done in-house refresher for their EMD. This type of training will continue in 2015; we are already working to get the ALETA course on our schedule again along with additional training through FEMA, APCO and PowerPhone.

As you all know, the United States was affected for the first time in many years with an outbreak of the Ebola Disease. This brought great concern to us and the First Responders on how to determine when or if a citizen calling for help had been exposed to this disease. Our 911 Center worked closely with the Fire Department personnel and came up with a plan of action that included new screening questions for those calling in for assistance and new protocols on how these types of calls would be handled if we were to receive a call from someone meeting the criteria. We are happy to report that we never received any calls for service related to this disease but we are prepared should this type of emergency ever arise within our City.

During 2014 the Police Department personnel and I agreed to move the warrant files in to the 911 Center. While this added extra responsibility for the Dispatchers (pulling and confirming warrants), it also greatly increased our response time and efficiency in confirming whether or not a warrant was valid. This allowed us to get the information to the Officers and other agencies in a timely manner so that they could proceed as needed while on scene.

As with every year, we had numerous calls from citizens for assistance in 2014. The following is a breakdown of all incoming calls and CAD entries for the year:

### **Emergency and Non-Emergency Calls**

Non-Emergency calls 2014 (admin lines)	126,492
Wireless 911 Calls 2014	20,958
Land Line 911 Calls 2014	2,720
Abandoned 911 Calls 2014	1,900
Total Calls 2014	152,070
Total CAD Call Entries 2014	50,698
(This includes calls for Police, Fire, EMS and 911)	

As always we at the 911 Center are dedicated to providing the highest level of professional service to the citizens of Jacksonville and to the Police, Fire and EMS personnel that serve and protect our city daily. We will continue to improve this service in 2015.

### **Animal Shelter**

The Jacksonville Animal Shelter made many improvements in 2014. A mobile adoption unit was donated by Jack and Christine Henderson. The Animal Shelter hired Steve Crook as the new Animal Control Officer. The Department reduced the amount of overtime from 226.25 hours to 93.25 hours. The Jacksonville Animal Shelter euthanized 69 dogs in 2014, which is the lowest number ever for this department. Thanks to our new mobile adoption unit we adopted 118 more animals out then in 2013. The Jacksonville Animal Shelter has 50 large canine kennel, 14 small canine kennels, and 22 feline kennels. In 2013, the shelter handled 1,563 animals. Three hundred and seventy four (374) animals were rescued and released to their owners, and 595 dogs and cats were adopted. Animal Control Officers properly picked up and disposed of 627 deceased animals from the City streets. The Department conducted 73 animal cruelty allegations, and 11 counts of animal cruelty, were processed through the Municipal Court. Thirty-five (35) animal bite cases were reported, investigated, and completed, per City and State regulations. The Animal Shelter provides several medications to ensure the better health of the homeless animals. The department collected a total of \$23,205.00 in adoption fees, contributions and fines for the year 2012. The Department's goals for 2014 are to continue serving, educating and protecting the public and promoting animal welfare in the City of Jacksonville.

### **Fire Department**

Fire Chief Alan Laughy and City Council Committee Members Bill Howard and Barbara Mashburn.

### **Fire and Ambulance Responses**

Fire / Public Assistance / Other	3752
EMS Alarms 2014	3541
Fire Loss 2014	\$803,495
Fire Savings 2014	\$2,906,079

### **Major Accomplishments 2014**

The JFD revamped the Memorandum of Understanding (MOU) with Little Rock AFB Medical Group. This MOU enables JFD to assist the Med Group with EMS Training, allows for continued EMS response to the base, and renews the Med Groups commitment to certifying base firefighters to the EMT level. Promotion ceremonies, annual awards banquet, and other formal fire department gatherings were created for much needed morale and fellowship. The Fire Department Rules and Regulations were rewritten to allow for modern language, streamlined JFD administration, and updated the organizational command structure. Finally, the Department participated in 32 recorded public education/ display activities. These include station tours, school visits, fire drills and sports events.

One note of major concern is our vehicle fleet. Jacksonville has the oldest fleet in central Arkansas for paid departments of comparable size. We need at least two fire engines as they are 15 and 19 years old. The average service life of a front line engine with JFD's call volume is 8 to 10 years. We've also struggled with maintenance issues with this older fleet. In the first 120 days of 2014, for example, there were only 3 days when a vehicle was not needing repairs.

### **Chaplain Report**

The Chaplain's Office provided services to department members and Jacksonville citizens. Chaplains offered pastoral services, employee advice and support, opportunities for voluntary bible studies, critical incident stress awareness, and professional services referrals, including the EAP. Most of the services rendered were for citizen's bereavement support due to the unexpected death of a family member.

## **Emergency Medical Services**

The JFD responded to 3541 EMS calls averaging 9.7 responses per day. Three Paramedic-staffed ambulances responded with Advanced Life Support capabilities along with 4 Engine Companies staffed with EMTs and Basic Life Support equipment. The Civil Service Commission approved the appointment of a much needed EMS Supervisor for 2015. The EMS Supervisor will oversee the management of the City's ambulance service. We also changed software companies from Firehouse to ESO software. Our accuracy of reporting and billing have been greatly improved by this change.

## **Fire / Rescue**

The JFD responded to 3,752 fire & other incidents, averaging 10 daily responses. Fires included structures, grass/brush, cars, and outside rubbish or waste fires. The Department responded to other hazardous conditions including gas leaks, downed power lines, and shorting or arcing electrical equipment. We had several calls to investigate reports of unauthorized burning. This has become a problem in recent years as warnings of unauthorized burning fell on deaf ears more often than not. Due to repeat offenders of illegal burning, the year 2014 was the first year the Fire Marshal's office starting issuing citations for unauthorized burning.

## **Fire Marshal / Fire Prevention**

There were more than 100 fires overall including small insignificant fires. The total value of the properties was \$3,709,574 with a loss of \$803,495 for a savings of \$2,906,079; a 72.4% save rate. Most fires involved cooking operations. Additionally, we certified two back up fire investigators to assist the Fire Marshal's office. Public Education program was able to educate approximately 2400 adults and children. Additionally, our Code Enforcement section performed over 600 building inspections and consultations.

## **Training**

We conducted 18,925 hours of in house training to department members. We conquered 77 State and International Certifications! This includes personnel certified to Inspector I, Tactical Rope Rescue, Core Rescue Technician, Confined Space Rescue, Structural Collapse Technician, Petrogen Torch use, and

Technical Search. Other classes include Hazardous Materials Incident Command, NIMS 300/400, and Advanced Public Information Officer.

Two members received Associate's in Fire Science, and a Master's in Operational Management. We hosted classes for the LRAFB F.D. Confined Space Rescue, V.A. Law Enforcement Training Academy, the 392nd Chemical Medical Group, Krav Maga Seminar, Reid Interview and Interrogation, Bureau of Professional Standards, and the Arkansas Department of Health Standards and Best Practices Committee.

## **Jacksonville Police Department**

May 30, 2014 Chief Gary L. Sipes retired from the Jacksonville Police Department and Captain Kenny M. Boyd was appointed to Interim Chief. On November 5, 2014 Kenny M. Boyd was appointed to Chief of Police of the Jacksonville Police Department.

There were a total of 173 violent crimes to include homicide, rape/sexual assault, robbery and aggravated assault reported in 2014 as compared to 178 in 2013. This is a 3% decrease. There were a total of 1,216 property crimes including burglary, theft of property, and vehicle thefts reported compared to 1,306 in 2013; with a 7% decrease. For 2014 our rate of clearance by arrest on these crimes was 57% for violent crimes and 45% on property crimes.

The Narcotics Unit in 2014 seized \$11,162.00 in cash; 23 firearms; and 5 vehicles. We received, as our share of seizures through the DEA Task Force, \$91,903.66 which was deposited into our equitable sharing account.

The Jacksonville Police Department processed 2,838 prisoners through the detention facility, and used 2,321 trustees throughout the city completing or assisting city employees in their duties.

There were 27 juvenile curfew citations issued in 2014 compared to 26 in 2013; Citations were issued for 11 daytime and 16 nighttime violations. No warrants were issued.

The police department dedicated over 2,592 man hours to courtroom security compared to 3,332.50 in 2013. This is a huge strain on the PD because we have to dedicate three officers, with an average of 17 hours per officer per week, just for this assignment due to state mandates.

The department received several grants totaling \$156,070.68. The following are several notable items purchased with the grants:

- Arkansas State Police Special Asset Forfeiture Fund; a grant that provided 4 camera surveillance systems with DVR installed, HP Laser Jet Printer/Copier/Scanner/Fax, and several other equipment for the narcotics unit to allow more through investigations.
- DOJ Edward Byrne Memorial Justice Assistance Grant; provided 7 Tasers, 10 body cameras, and Special Response Team equipment.
- Ballistic Vest Program Grant, provided funds for the replacement of 64 new vests for officers.
- COPS Hiring Grant; a grant that provided one School Resource Officer position.
- Step Grant; provided city reimbursement funds for 147.75 hours of overtime for DWI enforcement, and 296.25 overtime hours for seat belt enforcement.

The Department was involved in several worthwhile community programs and projects; to name a few:

- In 2014, the Take Me Home Program, added eight more individuals to the program now totaling 38.
- In 2014, we hosted two Citizens Police Academy, one adult class and our fourth JR Citizens Police Academy which 13 students attended and graduated.
- In 2014, the Citizen Police Academy Alumni Association (CPAAA) sponsored and held several fund raisers. One a golf tournament raising money for the Outside K9 kennels and a silent auction to raise money for the Susan G. Komen foundation in honor of our own officer Jennifer Corben, who is battling breast cancer. Our CPAAA volunteered a total of 658.25 hours at the PD.

Highlights for 2014 within the Department are as follows:

- The PD opened 80 nuisance abatement files throughout the city resulting in 58 files being self-abated by the violator, 8 violators were evicted from their property by the owner, and 14 of the latest files opened are still pending action.
- One officer was involved in a shooting incident in 2014 and still remains under investigation.

- Our Criminal Investigation Division (CID) had two detectives complete a Computerized Voice Stress Analysis course (CVSA) this course was designed on how to use a CVSA instrument which detects vocal stress related to specific issues under investigation which far surpasses the validity and reliability of the old polygraph systems. CID had one detective that graduated from the Criminal Justice Institute's Crime Scene Technician Certificate program and one narcotic detective graduated from the Criminal Justice Institute's Narcotics Officer Certificate program.
- The Patrol Division responded and worked 524 traffic accidents that occurred on our roadways. This is a 1% decrease from the previous year as we worked 534 in 2013. There were two fatality accidents in 2014.
- Our Office Professional Standards (OPS) received 24 documented complaints; to ensure transparency we always investigate every complaint. OPS conducted 2 internal affairs investigations, 21 were investigated by the officer's supervisor, and there was 1 investigative review. Out of these investigations one officer was separated from employment, one officer resigned, one officer was suspended, one officer received a Letter of Reprimand, and five officers received Verbal or Written warnings.

### **Jacksonville Code Enforcement**

Code Enforcement started the 2014 year with 2 Code Enforcement officers Charles Jenkins, John Nolen.

- Code Enforcement in 2014 had a total of 1,481 assigned calls such as phone calls and walk-in complaints compared to 811 in 2013, an increase of 45%. Code Enforcement had 4,226 self-initiated activities in 2014; compared to 3,642 in 2013 this was a 14% increase resulting in 3,729 follow ups.
- Code Enforcement had a total of 15 structures razed in 2014. One by the city at a cost of \$5,810.00 to the city with an additional cost of \$10,490.00 provided by CDBG grant monies. 14 structures were removed by property owners. This compared to 50 in 2013. Twelve (12) structures were rehabbed by property owners.
- In 2014, 442 grass letters were sent out to those that allowed their grass to exceed 8" resulting in a total of 328 yards being mowed by the city. Invoices were mailed out totaling \$40,431.04 with collections of

- \$6,690.44. The 2013 grass season reflected 373 letters, resulting in mowing 370 yards.
- Four hundred eleven (411) parking violations were found resulting in sixty four (64) warning notices for illegal parking. Out of the sixty four (64) inoperable vehicles tagged two (2) vehicles had to be towed by us with no citations issued. In 2013 there were 114 an increase of 72% in violations from 2012 in vehicles having to be tagged.
  - Code Enforcement issued and mailed 83 Public nuisance letters for various code violations including disrepair to structures, dead trees, falling fences, swimming pools for cleanup and repairs. All of these violations were corrected by the owner with only 4 being issued citations.

I feel that Code Enforcement had a successful year in light of working shorthanded.

The Police Department overall was very successful showing decreases in call load on the police side and increases of self-initiated call for code enforcement. I am very positive of some changes that have been made in both police and code that will make this next year even better.

## **PUBLIC WORKS**

### **Community Development Department**

#### 2014 CDBG Projects

We accomplished our main goal of survival!! Community Development activities in 2014 included home repair loan/grants, sewer line replacements, elderly transportation program, assistance for Jacksonville Care Channel, assistance for Fishnet Mission, second phase drainage project for Sunnyside Addition, Main Street project demolition, tree removal in Sunnyside and SNAP project with Federal Home Land Bank of Dallas. Community Development completed 16 SNAP project that provide assistance to the disabled/elderly through a partnership with ARVEST Bank. We partnered with Arkansas Entergy Network to assist the elderly and disabled individuals with their electric bill. We continued our partnership with Central Arkansas Development Council to provide free electronic tax preparation through the VITA program. We also started the energy pilot project in April with 12 participants.

## Goals for 2015

Although we are now a staff of one, we will continue to serve the low-mod families with all the resources available to our office. Entitlement grants are still on the chopping block by Congress, as well as the HOME Program. The HOME program has already announced a 10% reduction in funds for 2015. It is our goal to submit a HOME application in 2015 with hopes to start that project by late year or early 2016. We also hope to take advance to the SNAP funds again this year with a goal of 20 total projects.

Our number one priority in 2015 is to survive the year. This year already have many components that have to be completed in conjunction with the ones we have committed to. This year we have to submit our 5-year consolidated plan and our Fair Housing Assessment Plan. This year is the year for the full Point-In-Time Count for the homeless of the CATCH Continuum. We also have to recertify our contractors for the RRP. In addition we will continue our partnerships with Power to Care and CADC.

### **Engineering Department**

Manny Browder, Building Inspector; Tracy Keck, Engineering Technician; Jay Whisker, City Engineer; Jennifer Martin, Administrative Secretary; and City Council Committee Members Reddie Ray and Mike Traylor.

The Engineering projects for the year 2014 are as follows:

- Construction was completed in 2014 for the Harris Road and West Main Street roundabout. Funding by Pulaski County enabled the project to move forward. The bid was awarded to Don Stevens Construction for a bid of \$709,603.74. The main subcontractor on the job was Red Stone Construction. The project was completed in the summer of 2014.
- Graham Road Construction was completed in 2014. The contractor is Township Builders out of Little Rock, Arkansas. The job was completed in early 2014. The Graham Road project widened the road from two (2) lanes to four (4)lanes, curb and gutter on both sides, sidewalk on both sides and a left turn lane at J.P. Wright Loop Road leading to the new Arkansas Game and Fish Foundation Shooting Complex.
- Construction began on the Highway 67/167 widening from just south of Redmond Road to just north of the Main Street overpasses. The contract is to widen the highway from 4 to

6 lanes. The project will include a new on ramp for south Highway 67/167. This new ramp will line up with Municipal Drive. The project contractor is James Construction out of Louisiana. The project started summer of 2014 and is slated to last until end of 2016.

- Major construction projects in the City included new construction of Gwatney Chevrolet new car wash and oil change. This project demolished the old Cancun Restaurant and put a new building on location. Also in new construction is a new Life Center for Mount Pisgah Baptist Church. Major remodels include the old Mexico Chiquito building into the new Cancun's Restaurant. Harbor Freight came to town by remodeling part of the old Kmart building.

New Business License Issued: 107

There was a total of \$11,637,357.00 worth of building permits issued in 2014. The Engineering Department issued the following permits in 2014:

<u>TYPE</u>	<u>NUMBER</u>	<u>ESTIMATED COST</u>
Single Family	32	\$ 4,182,000.00
Multi-Family	7	\$ 567,000.00
Commercial New	3	\$ 3,377,851.00
Commercial Existing	17	\$ 1,895,895.00
HUD - Rehab	0	\$ 000,000.00
Remodel	28	\$ 1,088,739.00
<b>Additions:</b>		
Storage Sheds	22	\$ 97,200.00
Pools	2	\$ 68,650.00
Room Additions	13	\$ 212,060.00
Garage & Carports	6	\$ 61,200.00
Misc.	20	\$ 86,762.00
<b>TOTALS FOR 2014</b>	<b>150</b>	<b>\$11,637,357.00</b>

### Esther D. Nixon Library

#### USAGE

2014 was a very busy year for the Nixon Library. We created library accounts for over 2,200 new users, circulated nearly 231,000 items and had over 152,000 patrons visit our facility. Those using our desktop (6 pcs) and laptop computers (15) totaled just short of 21,300 and we continue to provide free wireless service to patrons but have no way of gathering usage statistics for that.

## **PROGRAMS**

We provided our meeting room to VITA (Volunteers in Tax Assistance) who provided free tax assistance/filing to hundreds of area residents. Our youth programmer conducted 348 different programs throughout the year for age groups ranging from infants through late teens with nearly 11,600 children and teens attending. We had our annual Summer Reading Club for hundreds of children where we had games, prizes, entertainment and all types of learning opportunities.

As far as adult programming, our attendance and range of programs continued to expand this year. In 2014, the number of programs went up to 168 and we saw over 3,400 people participate. We continue to have two monthly book discussion groups for adults - one strictly nonfiction - as well as monthly "Learn To Crochet" and "Learn To Knit" meetings. At the first of 2013, we began a new "Learn to Sew" program as well for which we purchased several new portable sewing machines. Participants were invited to bring in their personal machines as well. It was a huge success and will be continued in 2015 with additional opportunities to do cross-stitch, embroidery, weaving, spinning and other needlecrafts. We also continued to make good use of our movie license and show new release DVDs. Attendance is free and we provided popcorn and lemonade at many screenings. We had as many as 80 attendees of all ages at some of the shows. We have been able to reach out to serve Jacksonville citizens both young and old with programs that are both entertaining and educational. February 14, 2014 marked the fifth year anniversary in our new facility and we had a big celebration with refreshments and lots of door prize drawings throughout the day.

## **SERVICES**

We continue to provide so much more than books to our patrons. Though we provide many of those, we also offer: free internet access and printing (.15/sheet), databases, periodicals, newspapers, audio CDs, DVDs, large print materials, interlibrary loan services, copier and fax services, typewriter, notary, document delivery, voter registration, public meeting room, public display space, flood plain management collection, partial repository of EPA documents pertaining to the Vertac Superfund site, selected documents from LRAFB, and even fishing poles available for checkout. One of the most popular services we offer is the free downloadable audio/e-books from OverDrive. Many of our patrons with e-readers are taking great advantage of this opportunity. Our public meeting room continues to be very popular for meetings and parties. Nearly 150 groups/individuals

scheduled events in it in 2014, thus serving a total of nearly 2,700 attendees. Our individual study carrels are also more popular than ever with over 3,000 patrons using them in 2014.

### **EQUIPMENT**

We continue to employ the use of an RFID (Radio Frequency Identification) system to check items in and out. We offer two self-check stations where patrons who have just a simple checkout and don't want to wait in line can go for a speedy transaction. The response has been overwhelmingly positive and people continue to enjoy learning about the new technology. With endowment funds from the Jacksonville Education fund, we were able to purchase a 3D printer in 2014. It's an amazing piece of equipment that both staff and the public are curious about. We have conducted some training and workshops already and plan to do more in the coming year. This cutting-edge technology should be a huge draw for all ages.

### **FUTURE**

We look forward to 2015 as a year that we'll be able to continue to offer a wide variety of free educational and entertaining programs for our patrons and continue to grow in the areas of attendance and material circulation. As we approach the end of our sixth year here on the new grounds, we remain very busy and receptive to new ideas of how we can best serve our public.

## **Parks and Recreation**

### **AG&FF Shooting Sports Complex**

With months and months of planning and developing the Arkansas Game & Fish Foundation Shooting Sports Complex opened its door to the public for the soft opening on February 1st and for its grand opening on May 1st. During 2014, the shooting range held a collegiate tournament, 6 AYSSP Tournaments, 2 Amateur Trap Association Tournaments, 1 Mack's Prairie Wings Tournament and 8 corporate tournaments. 27 groups rented the meeting room for meetings, classes, parties and other functions.

Almost 1 million clay targets have been thrown since the opening. Approximately 15,000 people have tried their skills at trap or skeet shooting since the opening. About 15,000 more people have come to the range to watch people shoot or to look at the new facility.

### **Recreation**

The Recreation Division continued to sponsor its yearly special events in 2014. All events scheduled for the year saw an increase in attendance compared to previous years. "The Big

Bang on the Range" took place on July 4 and was a huge success. The attendance for FestiVille increased from 500 in 2013 to over 10,000 in 2014.

Looking forward, we will continue sponsoring our annual events and will add new events if possible.

### **Community Center**

The Community Center Meeting Room/Banquet Hall rentals generated \$74,865 for 2014, totaling \$1,507,289 over 19 years. For the events that we were unable to book, the amount jumped to \$1,335,853. 58% of our users came from the metro Jacksonville area, while 42% came from outside the metro area. 173 events were booked in 2014.

We added a brand new refrigerator to the kitchen in the Banquet Hall to keep our facility in the best condition possible.

### **Aquatics**

January 2014 started out strong for swim lessons, generating \$45,961 from 1,541 students. The Water Aerobic Classes held at The Center averaged 30 participants in each class. Revenues generated from 185 pool parties totaled \$25,580. 142 of those parties rented the Crocodile. The Arkansas Dolphins still rent the pool twice a week and the North Little Rock High School rents the pool three days per week. Revenue generated from rentals including military training totaled \$2,900.

Splash Zone generated \$223,246 in revenue in 2014, which was down from 2013. This included \$19,950 from pool parties and \$40,402 from concessions. A total of 31,983 people from all over the state visited Splash Zone for the fun, friendly and safe environment.

### **Maintenance and Parks**

2014 was a busy year for the Maintenance Division. Many weekends were filled with softball tournaments at Dupree Park and most tournaments averaged 12 teams. Dupree Park hosted the 5A State Baseball and Softball Tournaments. Excell Park hosted a district and state baseball tournament.

FestiVille weekend was very successful with an attendance of over 10,000 people.

The Maintenance guys also mowed over 300 code lots in 2014. A very popular piece of playground equipment at Marshall Smith had to be removed for safety reasons and we are hopeful to replace it in 2015.

The grounds at the old Jacksonville Elementary School continue to be cleaned and mowed. The windows and doors continue to be boarded up.

### **Athletics and Fitness**

The Athletic Division was able to increase the number of teams that participated in the 8 sports leagues in 2014. 150 teams (1,800 people) visited Dupree and Excell Park because of a strong relationship between the Jacksonville Parks and Recreation and the high school teams, the Jacksonville Soccer Association and the Jacksonville Youth Baseball Association. The Girls Fastpitch program was able to purchase a new pitching machine for the 2015 season.

Jacksonville High School and the Parks Department partnered together to host the 5A State Baseball and Softball Tournaments for a 3 day period bringing in 32 teams from around the state.

The Soccer Association added more kids to their Futsal program on Friday nights in December and was able to secure every Friday night in January.

The Aerobic Classes at the Community Center continue to increase in class size. In 2014 new classes and new instructors were added to keep up with the demand.

The goals for 2015 will be to continue growing the youth programs and encourage more parental involvement.

### **Boys and Girls Club**

The Boys and Girls Club of Jacksonville has had a busy and successful 2014. We have increased our membership numbers again this year and look forward to doing the same in 2015.

The Summer Program was open to the first 200 members who registered and was full within 3 weeks of opening registration. There was an average of 102 members per day. The members were given the opportunity to attend field trips, participate in programs at the Club and spend time with other members.

The After School program has also seen an increase in member participation. We are currently picking up 70 members from local schools. Members are picked up at Murrell Taylor, Pinewood, Warren Dupree and Lighthouse Charter School in the afternoon and brought to the Club where they participate in Power Hour, our homework help program. When members are not participating in a specific program, they are encouraged to play basketball, pool, spend time in the computer lab and are also given the opportunity to play on the gaming systems.

Basketball registration began in November for the 2014-2015 season and we are looking forward to a larger than ever league with 28 teams participating. Games will begin January 10<sup>th</sup> and will continue until March 21<sup>st</sup>.

The Boys and Girls Club of Jacksonville is looking forward to a successful year in 2015. We will begin working on new ways to increase our membership as well as continuing to apply for grants to improve programs for our members.

## Public Works Department

Public Works consists of the Street, Sanitation, Animal Control, Fleet Maintenance, and Beautification Departments. Jim Oakley, Public Works Director; Hal Toney, Street Superintendent; Kevin Cole, Beautification Supervisor; Ray Green, Fleet Maintenance Manager; Randy Watkins, Sanitation Manager; Hendrika Wuelling, Animal Control Supervisor.

### Street Department

The City of Jacksonville was awarded a \$250,000.00 Grant from AHTD State Aid program to asphalt and or repair our local roads. In addition to our local street funds we expensed \$417,107.28 in 2014 overlaying the following streets.

- North First - Wolford street to Maddox Road
- James Street - Harpole to Stone Street
- North Bailey - W Martin Street to T.P. White Drive
- Mc Arthur Drive - Gregory Street to Gibson Court
- Latigo Trail - Rope Trail to Knights Place
- Oxford Cove - Concord Circle to end of cul-de-sac
- Trickey Lane - Rail Road to Overview Drive
- Brewer Street - Gray Street to Bailey Street
- Oneida Street - Northlake Drive to Turkey Trot
- Redmond Road - East Side Dupree Park Bridge approach

Street Department completed the following projects in 2014:

- Graham Road Drainage improvement at Game and Fish shooting complex. Redefine/widened approximately 3000 linear feet drainage channel at a cost of \$10,475.00 contractor and \$10,000.00 In-house.
- Right-of-way and ditch mowing - 1,850 miles Citywide;
- Pipe/Culvert installation 1,500.00' Citywide;
- 22,240.00' of concrete and dirt ditches were cleaned city wide;
- Storm Drain culverts cleaned/flushed - 3,000';
- Storm Drain Inlet boxes cleaned - 225;
- Asphalt Street Repairs - 90 utility cuts, 200 potholes, 20 shims;
- Mosquito Control Program - 390 man hours; \$14,773.90 in chemicals
- Concrete crew installed 7 inlet/catch basins, and approximately 100 feet of curb & gutter, 250 feet of

sidewalk, 280 feet of concrete swell, 500 feet of concrete walls.

- Repaired 20 road base failures Citywide;
- Roadways cleaned with street sweeper - 9,318 miles.

### **Sign and Signal Department**

The Traffic Sign and Signal Maintenance is to service and maintain the traffic control devices in the city and work within the manual on uniform traffic control devices (MUTCD) as approved by the federal highway administration as the national standard in accordance with Title 23 U.S. Code, Sections 109 (d)

In March of 2014, Center Point Entergy contractor Wayne Holden & Co. Bored into our traffic Signal wiring at the intersection of Main and Marshall which resulted in major damage. The signals were inoperative for a short period of time do to the rapid response of our traffic department and LEG Enterprises. Contractor cost \$27,272.35 In-house \$6,309.52.

- Signs fabricated 99
- Installed and/or replaced 70 various signs Citywide;
- Thermo plastic paint yellow 9,499.00 LF. White 12,286.00 LF;
- Straight arrows legend installed 6;
- Parking lot line installed 11;
- Handy cap legend installed 1;
- Hours of traffic signal maintenance 91 HRS.25 Min;

### **Beautification Department**

There were great challenges for the Beautification Department. We experienced some staff changes. However we were able to perform all duties. The department employed 6 different seasonal workers to assist the full-time employees. In total the seasonal employees performed 3,791 hours of service. We also continued our litter program this year by using trustees from the Police Department which has been a great help to our department. We worked 626 workers with a combined total of 4,382 hours of service. With the combined help of seasonal employees and trustees the Beautification Department in 2014 include the following:

- Planted 3,065 flowers, shrubs, & trees;
- Maintained flowerbeds & other landscape features owned by the city;

- Picked up 5,592 bags of trash & 186 used tires from the city's right-of-way;
- Mowed 460 islands, 150 yards & 60 miles of right-of-way;
- Cleaned 22,240 feet of drainage ditches;
- Completed approximately 8 hours of maintenance on various city-owned facilities;
- Performed routine maintenance on all of our equipment;
- Participated in the mosquito control program throughout the entire season with 103 man-hours;
- Tested backflow prevention devices as called upon by the city;
- Performed several landscaping tasks around the Recycling Park planting trees and shrubs.
- Mowed 165 miles of 67/167 right of way.

### **Sanitation Department**

In 2014, the Sanitation Department has striven to provide the best and most efficient services possible to the citizens of our City. The Recycling Department has continued to staff a collections facility for household chemicals, household recyclables, electronics, and waste tires. We have added 165 new residents to our list of curbside recycling customers bringing the participation rate of our curbside recycling program to 19%. We look forward to new ways to expand and improve our services in 2015.

The departmental statistics for 2014 are as follows:

### **Recycling Department**

- 1,223,190 pounds of recyclables were collected, processed, and sold, saving the City \$13,699.61 in landfill fees;
- Recycling Center drive-thru served 8,156 customers. This is a 4% increase over last year.
- Revenues from recyclable goods totaled \$77,191.78. This is down 4% from last year. The price of cardboard slipped 23% this year. Cardboard constitutes 33% of our total product.
- 11,443 used tires were taken in to be recycled. This is 20% less than what we took in last year.
- 66,000 pounds of electronics were taken in to be recycled.
- We guided 11 field trips/741 students & teachers from area schools through our recycling center and educational park.

### **Garbage Department**

- 7342 tons of garbage was collected with landfill fees totaling \$164,456.57.

### **Trash Department**

- 965 tons of bulky landfill items were collected. This was a 19% increase over last year. Our total landfill fees for bulky items were \$21,616.00. \$5,090.00 of that was recovered in charges for oversized piles, leaving us with a balance due of \$16,526.00.
- 34,529 cubic yards of yard waste were collected and ground into mulch for a savings of \$168,501.52 in contracting fees.

## **BOARDS AND COMMISSIONS**

### **Jacksonville Chamber of Commerce**

The Jacksonville Chamber of Commerce is a private, non-profit business organization financially supported by over 379 area business members to enhance and continually improve the local business climate and quality of life. We are:

- The common voice for the business community;
- An organization dedicated to economic and community development;
- A partner in marketing Jacksonville for our members, citizens, and visitors;
- A resource for networking and enhancing business relationships;
- A partner with government, education, and other community organizations.

#### **Overview of Activities**

A sixteen member Board of Directors provides leadership and oversight of Chamber activities. Chamber members, working with a staff of one to three, volunteer time and money to implement a variety of programs. Their endeavors in 2014 included:

- Addressing pertinent issues through committees such as Education, Health Care, Membership, Business Expansion &

Retention, Commercial/Community/Economic Development, Military/Government Relations;

- Celebrating Ground Breaking, Grand Opening, Ribbon Cutting or Business After Hours Ceremonies with 16 businesses - Crestview Optical (BAH), Hope Springs Psychotherapy, PLLC, Harbor Freight, Entergy, Century 21 Prestige Realty (BAH), J. Gumbo's, Grahuntly Flea Market & Pawn, First AR Bank & Trust (new Branch), EasyHome, Anytime Fitness, Absolute Care Management Corp., Double 'R' Florist & Gift Shoppe (BAH), Roma's, Genesis Printing, Family First Pharmacy, Wee Betty's Cafe;
- Lobbying legislators and Pentagon officials here and in Washington D.C. concerning military, education and business issues;
- Supporting Little Rock Air Force Base activities, such as the Quarterly and Annual Awards programs, Little Rock Spouses activities, Military Month of the Family;
- Serving on the regional economic development committee, the Metro Little Rock Alliance;
- Participating in other regional, state or national organization efforts such as workshops with the Arkansas State Chamber Conference, Southern Economic Development Conference in Dallas, MAKO Conference in Missouri, 'Reverse Fly In with Our Legislative Delegation' at the Governor's Mansion, Hosting 2<sup>nd</sup> Congressional Luncheon in North Little Rock, Arkansas Economic Developers, Arkansas Chamber of Commerce Executives, Arkansas Aerospace Alliance Conference, and LRAFB Community Council;
- Maintaining listings for available commercial and industrial space and land, working with potential new businesses, and soliciting new business and industry;
- Working with developers to encourage a healthy mix of available housing;
- Maintaining membership and financial records for Jacksonville Commerce Corporation and Jacksonville Chamber Foundation;
- Providing "Starting a New Business" information to interested individuals;
- Sending out more than 155 requested tourism and relocation packets;
- Serving as the welcome center for the city and distributing maps, Chamber directories, phone books, brochures and directions to walk in traffic;
- Answering an average of 80 calls per week to provide referrals to Jacksonville businesses and respond to a variety of questions and requests;

## Chamber Events

In addition to the above, the Chamber hosted the:

- Annual Banquet in January, a Jacksonville/Cabot Chamber of Commerce Joint General Membership Luncheon in April in Cabot and the guest speaker was US Senator John Boozman; in September' general membership luncheon with guest speaker Bruce Upton, How to Protect You and Your Business From Identify Theft and November's we had the Chairman discuss what has been going on in the Chamber the past year;
- Chamber-Base Golf Tournament in June at Deer Run Golf Club designed to encourage community relations by teaming active, reserve, and guard military personnel with Chamber members;
- Jacksonville Business Expo & Career Fair in October at the Community Center, with more than 50 businesses, restaurants and non profits participating;
- Continued to collect signatures for the Wet/Dry Issue in Jacksonville, will have a vote in first quarter of 2015;
- New Teachers welcome in August, welcomed 84 new teachers to Jacksonville area schools;
- Brought in a national program, *Shop Small Saturday*, sponsored by American Express. Had 24 locally owned businesses participate and had about 24 residents participate in the passport program;
- Partnered with SAVE LOCAL NOW, national app to the Chamber; which received over 40,000 impressions in 2014(in four months);
- 2 Principal's Luncheons (one each semester);
- Held 3<sup>rd</sup> Annual Honor Graduate Luncheon in May with guest speaker, Pulaski Technical College President, Dr. Margret Ellibee;
- Worked jointly with Jacksonville Parks & Recreation, Holiday Decorating Contest.

### In Closing

Our Program of Work is more than a list of Chamber programs and initiatives; it is our commitment to impact and improve the community. We, the Chamber Executive Committee, Board of Directors and staff, together with all our members, will continue to work to enhance the business climate and quality of life in the city of Jacksonville.

We are very grateful for the ongoing climate of cooperation and partnership between the Chamber, our member volunteers and the governing bodies of the city of Jacksonville.

## Jacksonville Housing Authority

Jacksonville Housing Authority - 2014

### Section 8 Housing Assistance Payments Program

Certificates and Vouchers Authorized	362
Annual Occupancy Percentage	100%
Applications Received	150
New Families Admitted	78
Current Waiting List	170
Total Paid to Owners	\$1,581,726.00
SEMAP Performance Scoring	- 100% (High Performer)

### Public Housing Program

Units Available	100
Annual Occupancy Percentage	97%
Applications Received	178
New Families Admitted	33
Currently on Waiting List	116
Total Rent Collected	\$169,723.00
PHAS Score (High-Performer)	98%

### **Low Income Housing Tax Credit Project - "The Meadows."**

JHA has created two subsidiary corporations in 2012 entitled **"Jacksonville Housing Development, Inc."** & **"Jacksonville Housing Solutions, LLC."** for the purpose of creating new housing stock. Jacksonville Housing Solutions purchased 12 acres of land in "The Meadows" subdivision for the purpose of constructing 55 three & four bedroom homes for low-income families. Construction

was complete in December 2012. Lease-Up is currently at 100 percent.

### Jacksonville Senior Wellness & Activity Center

Our goal is to provide an affordable place for senior adults to stay active. We continue to offer meals and transportation while offering new and innovative programming that covers the Seven Dimensions of Wellness.

The new 2400 sq.ft. safe room has enabled us to offer many new educational and exercise programs. The safe room was opened to the public for bad weather events 2 times in Spring 2013 and had approximately 40-50 people utilize it each time.

#### Units of Service Provided:

Congregate Meals	11,160
Home Delivered Meals	39,596
Socialization	13,391
Transportation (trips from home to center & back)	9,299
Case Management (persons assisted)	779
Telephone Reassurance	2,159

#### Other Wellness activities include:

Blood Pressure & Sugar Testing, Hearing Testing, Diabetic Footwear Fitting	598
Health & Nutrition Education, Doctors Appts, Computer Classes, Special Speakers, Matter of Balance, Chronic Disease Self Management, Super Noggin	825
Day Trips, Holiday Celebrations, Fundraisers, Grocery Shopping, Local Restaurants	1,716
Knitting, Quilting, Ceramics, Scrapbooking	320
Wii Bowling, Mind Exercise, Quiz Bowl, Card Clubs, Dominoes, Open Mic, Bingo	2,411
Dance Contest, Dances, Bean Bag Baseball, Line Dance Lessons, Jam Sessions	4,918
Peppi Exercise, Tai Chi, Zumba Gold, Daily Walk Pedalcise	5,699

#### Other

Jacksonville Senior Wellness & Activity Center's mission is to improve the quality of life for senior citizens with a primary focus on the prevention/postponement of the requirement for nursing home care. We are able to continue to accomplish that mission with community support. Approximately 598 volunteers

logged nearly 4,746 (estimated) hours of service with the center during 2014.

### **Jacksonville Wastewater Utility**

Wastewater Utility - (Sewer Commission)

Thea Hughes, General Manager; Fred Belote, Commission Chairman

Mrs. Hughes and Mr. Belote will present a verbal report and a written report to the City Council at its meeting scheduled for January 15, 2015.

### **Jacksonville Water Department**

Water Department - (Water Commission)

Jake Short, General Manager; Jim Peacock, Commission Chairman

Mr. Short and Mr. Peacock will present a verbal report and a written report to the City Council at its meeting scheduled for January 15, 2015.