

STATE OF THE CITY REPORT 2016



**CITY OF JACKSONVILLE,
ARKANSAS**

Presented by:

**Mayor Gary Fletcher
January 21, 2016**



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City Council Committee Assignments

Vice Mayor	Kenny Elliott
Animal Control	Mike Traylor James Bolden
Beautification	Bill Howard Kevin McCleary
Community Development	Kevin McCleary Reedie Ray
Finance/Purchasing	James Bolden Mary Twitty
Fire Department	Bill Howard Barbara Mashburn
Police Department	Kenny Elliott Tara Smith
Recreation/Sanitation	Mike Traylor Mary Twitty
Street/Engineering	Terry Sansing Reedie Ray

GENERAL GOVERNMENT

City Clerk's Office

Susan Davitt, City Clerk/Treasurer and Alyson Rhea, Deputy Clerk.

Rezoning recommended by the Planning Commission and approved by City Council in 2015:

- Ordinance 1534; 309 North James Street R-1 to C-1.

Final Plats recommended by the Planning Commission and accepted by City Council in 2015:

- Final Plat Darren Barry Subdivision
- Final Plat Red Fox Subdivision
- Final Plat Jaxon Terrace PH 10

City Council adopted eighteen (18) ordinances in 2015; six (6) was codified into the Jacksonville Municipal Code.

Codified ordinances:

- ORDINANCE 1522 Adoption and fostering of certain breeds of dogs.
- ORDINANCE 1524 Purchases through Arkansas Highway & Transportation Department's Bidding Process.
- ORDINANCE 1528 Purchasing Manual
- ORDINANCE 1529 Flood Damage Prevention Program
- ORDINANCE 1531 Extra Territorial Planning Jurisdiction
- ORDINANCE 1539 Discharge of firearms not declared unlawful when conducted upon an appropriate and qualified facility

2015 City Council approved expenditures:

- Sanitation Bid: \$388,510.00 Yard waste grinder and five-year motor warranty.
- Janitorial Services Bid: \$ 700.00 monthly City Hall
\$ 2,800.00 Community Center
\$ 480.00 Martin Street
- Ordinance 1523 (#3-2015) Amending the 2014 fiscal budget. City Sales Tax down 1.3% from budgeted revenues. Grant revenues down 78% from budgeted revenues. Parks and Recreation revenues down 27% from budgeted revenues. Police

warrant fees down 82%. Donations, mostly Game & Fish, were down 62%.

- Street Department Bid: \$465,000.00 to replace Loop Road Bridge.
- Shooting Range Petty Cash: Increase to \$1,500.00.
- Resolution 728 (#4-2015) Authorizing to proceed with the issuance of \$8,700,000.00 in Capital Improvement construction, Equipment, and Refunding Revenue Bonds.
- Street Department Bid: \$205,822.03 Asphalt Overlay Program 2015.
- Ordinance 1532 (#12-2015) Issuance and sale of Capital Improvement and Refunding Revenue Bonds \$8,815,000.00.
- Splash Zone PH I Bid: \$354,194.00 funded through 2015 bond series funds.

The Board of Adjustment hosted nine (9) variance requests public hearings. The majority of those requests were side, front, and rear yard building setback variances, followed by variance requests for signage.

My professional membership associations include the International Institute of Municipal Clerks (IIMC) and Arkansas City Clerk, Records and Treasurers (ACCRT).

It is my continued honor and privilege to serve as City Clerk/Treasurer, secretary to City Council, Planning Commission, Board of Adjustment, Fire Pension, Civil Service, and voting member of the Police Pension.

The City Clerk's office remains committed to providing exceptional customer service to the citizens of Jacksonville and City staff.

City Garage

The City Garage's main focus is to maintain quality service with limited resources to some 300 plus vehicles and equipment. We will continue to research, locate, and buy parts at the most competitive prices available to remain cost effective. We strive to keep up with today's technology to better understand the operations and functions of today's vehicles. This will help understand the vehicle malfunctions and what it will take to fix the problem. We hired Larry Davis and with his knowledge and training, we have cut down on our commercial cost by 45 percent.

City Garage's cost for 2015 is as follows:

- Labor hours billed \$35,194.50
- Annual parts cost \$86,738.34
- Commercial cost \$43,336.68

Goals for 2016:

- Acquire tools and equipment to assist in troubleshooting and repair of the complicated power train control systems of current vehicles.
- Lower commercial cost by another 45 percent.

Jacksonville District Court CASE STATISTICS

The District Court experienced a decrease in case loads during 2015. The combined total of Criminal, Traffic and DWI cases was 10,751 as compared with 12,258 cases in 2014. The breakdown is as follows:

Criminal	2931
Traffic	7731
DWI	89

FINES and FORFEITURES

Fines and forfeitures totaled 1,079,304.13 as compared with 1,251,362.30 in 2014.

Finance Department

Cheryl Erkel, Finance Director; Laura Collie, Assistant Finance Director, and City Council Members James Bolden, III and Mary Twitty.

Through spirited, committed teamwork, the City of Jacksonville Finance Department manages all financial records for the City as well as providing a professional level of customer service to the City's citizens, vendors, and employees. Our ethical standards and open communication enable us to provide information in an efficient and timely manner.

The Finance department had some staffing changes during 2015 that had the same effect as hiring 3 new employees. We said "happy retirement" to Linda Dupree, our accountant in 2015. She had been a trusted and dependable employee for nineteen years

and is dearly missed. Our purchasing specialist, Wendie Key, took over Linda's position. Our accounts specialist, Tonja Gilbert, took over Wendie's position. We said "hello" to our newest employee, Becky South-Best, who took over Tonja's position.

In 2015 we processed 4,032 purchase orders, 1,171 vouchers, and 4,454 checks compared to 4,400 purchase orders, 991 vouchers, and 4,671 checks in 2014. Our department processes all the checks for accounts payables while the Human Resources department processes all the checks related to payroll and employee benefits. Our new accounting software has allowed us to stream-line our Purchasing and Accounts Payable process. We are now paperless and the invoices are attached to the purchase order within the software. All requisition creators and approvers can now view their purchase orders and all supporting documentation. They can also view their General Ledger account numbers which gives them real time available budget balances.

In 2014, the Emergency Medical Service Fund purchased new software that ensures more efficient data entry which will help in the collection process. Internal Controls continue to ensure privacy regarding Ambulance Service charges and collection policies as mandated by federal regulations.

The Comprehensive Annual Financial Report (CAFR) for the City of Jacksonville for the fiscal year ended December 31, 2014 has received the "Certificate of Achievement for Excellence in Financial Reporting" from the Government Finance Officers Association of the U. S. and Canada. This is the 18th year in a row that the City has received this prestigious award. We anticipate receiving another award for the 2015 report, which will be submitted on June 30, 2016.

The Budget document, as an operating guideline, is one of the most important internal guidelines we have to direct operations. Throughout the year, we monitor the revenues and expenditures to make sure our projections are accurate. The 2016 Budget, approved by City Council on December 17, 2015, reflects balanced revenues and expenditures. Each department had to forecast their operational costs (supplies, materials, and contract services) at the most economical level while maintaining the same quality of services. With the economy still being in a state of uncertainty, the 2016 budget was very conservatively prepared based on the 2015 budget. The employees will get a 2% pay increase. The Police Department will have funds for approximately four fully equipped vehicles. A Complete copy of

the 2016 Budget is on file in the City Clerk's Office. Our website (www.cityofjacksonville.net) also has a link to the document.

Human Resources Department

The Human Resources Department for the City of Jacksonville consists of Director Jill Ross, Payroll Administrator Charlette Nelson and Human Resources Assistant Jennifer Martin.

This team has responsibility for providing a wide spectrum of human resource services that include benefit management, employee relations, payroll, FMLA coordination, recruiting, and workers compensation for over 350 full-time, part-time, elected, and seasonal personnel.

In 2014, the City of Jacksonville Human Resources Department processed a total of 110 new hires, which breaks down to 29 regular full time employees, 37 regular part time, 1 elected official and 43 seasonal employees.

Major Accomplishments

The Human Resources Department continues to improve in our efforts to ensure the highest quality of service to the employees of the City of Jacksonville.

Our EAP (Employee Assistance Program) has proven to assist roughly eighteen (18) employees and/or their family members in matters such as finances, child-rearing, domestic issues and addiction. This program allows employees to confidentially speak with counselors to discuss marriage, children, money, etc. at no cost to them. We are hoping this will continue to assist City employees in coping with issues in the workplace as well as at home.

Information Technology (IT)

Scott Rothlisberger, Director of Information Technology and Shawn Sutterfield, I.T. Support Assistant.

The IT Department is the backbone of the city's computer and information technology infrastructure. The Computer/Information Technology section included:

- Support of Point of Sale system at the Splash Zone.

- Implemented a new Police Department server for case management
- Implemented new patrol vehicles computer systems for the Police Department
- Replaced aging firewall hardware at the Fire Department as a whole
- Implemented VPN software upgrades for the Fire Department
- Implemented a new City of Jacksonville spam filtering system
- Ensured software on all computers was up-to-date.
- Maintained software licensing.
- Continued adding/editing of needed areas of the City website and gave additional training when required.
- Ensured mission-critical data was backed up and secured on a daily basis.
- Provided software and hardware assistance to city employees (included training as needed).
- Automated Antivirus updates and alerting to when infection occur.
- Converted the existing Animal Control Database from an in-house implementation to a cloud-based solution
- Continued hardening of City computer policies for continued protection of infections and malware.
- Supported Accounting (BS&A), Personnel (BS&A), Police and 911 Departments (Southern Software), Police Car Reporting Software (MDIS & RMS), Fire Department (Firehouse), Engineering (Pagis) Courts (Justice Systems), and Parks (eClub) software, including updates, troubleshooting, etc.

Our 2016 goals include the following:

- Continued support of the City of Jacksonville website.
- Ensure software on all computers is up-to-date.
- Maintain software licensing.
- Replacement of Point of Sale system at the Shooting Complex and the Community Center.
- Continued monitoring of city infrastructure that does not fall under Clearpointe management.
- Ensure mission-critical data is backed up and secured on a daily basis.
- Provide software and hardware assistance to city employees (included training as needed).
- Support Accounting (BS&A), Personnel (BS&A), Police and 911 Departments (Southern Software), Police Car Reporting Software (MDIS & RMS), Fire Department (Firehouse),

Engineering (Pagis) Courts (Justice Systems), and Parks (eClub) software, including updates, troubleshooting, etc.

- Implement a new Parks and Recreation app

PUBLIC SAFETY

Jacksonville Communications 911

As in years past the year of 2015 proved to be another busy and productive year for all of us at the 911 Center; our Dispatchers worked hard handling emergency and non-emergency calls along with dispatching the Police Department and Fire Department.

In 2015 Smart911 added a new program for 911 Centers and Schools called Rave Panic Button. As with Smart911 the State Legislators have agreed to pay for this program as part of the School Safety Act of 2015 and has required all Schools and 911 Facilities to begin using this program in the 2015-2016 school year. Its intent is to provide enhanced security measures for Arkansas students, faculty and staff. This program is installed and activated from smartphones of approved school staff (Teachers, Principals, and School Resource Officers). School administrators create a campus profile containing critical information - floor plans, descriptions and location of key personnel, emergency contact numbers and locations of students or employees, or anything else that might enhance the emergency response. This information becomes instantly available to the 9-1-1 Operator when a panic call is placed. The Panic Button offers five different options to staff, Active Shooter, Police, Fire, Medical and Other Emergency. When one of these situations are occurring on campus the staff member will activate the appropriate Panic Button from an app installed on their phone, they will then be connected directly to 9-1-1 with a voice call, the application will instantly alert all on-site personnel and will provide the 911 Operator with the campus layout and other details, which can be shared with first responders. It also opens real-time communications among 9-1-1, campus personnel, and first responders through texting within the application. With the ability to text all phones on the activation list it allows Dispatchers to keep everyone on campus updated with new information as well as gives the staff the opportunity to text updated information to Dispatch if they are in a situation where they are unable to make a voice call. This new program will allow First Responders to receive critical information in a matter of minutes, which will allow them to approach each

situation with a better understanding of what they will be required to handle upon their arrival.

As I stated in my 2014 report our 911 Center had the opportunity to host a free training course entitled Telecommunicator 1 & 2 through the Arkansas Law Enforcement Training Academy (ALETA). In 2015 we were given the opportunity to host this class on two separate occasions. The ALETA instructors have been so impressed with our facilities and the staff they want to continue coming back again and again. The instructors and the students continuously go on and on about our training, Police and 911 facilities. By hosting these types of classes we have the opportunity to not only share our procedures with other agencies but to also spend time with other Dispatchers and learn how they handle different scenarios and share information on new equipment and technology. In addition to this course we also hosted an "Active Shooter for Dispatchers" one day training course through PowerPhone. With active shooter incidents on the rise in our Nation our Dispatchers were trained on how to handle the multitude of calls that could come in, how to protect the caller and what steps to take to help keep our First Responders safe. The course also gave them resources for dealing with the stress and after effects a Dispatcher can have after handling calls and tragic situations like this. Along with these in classroom training courses our new Dispatchers were trained and certified in CPR and EMD (Emergency Medical Dispatch) and current employees were recertified in CPR and have done in-house refresher for their EMD. This type of training will continue in 2016; we are already working to get the ALETA course on our schedule again along with additional training through FEMA, APCO and PowerPhone.

As with every year, we had numerous calls from citizens for assistance in 2015. The following is a breakdown of all incoming calls and CAD entries for the year:

Emergency and Non-Emergency Calls

Non-Emergency calls 2015 (admin lines)	95,834
Wireless 911 Calls 2015	27,784
Land Line 911 Calls 2015	3,017
Abandoned 911 Calls 2015	4,055
Total Calls 2015	130,690
Total CAD Call Entries 2015	60,581
(This includes calls for Police, Fire, EMS and 911)	

As always we at the 911 Center are dedicated to providing the highest level of professional service to the citizens of Jacksonville and to the Police, Fire and EMS personnel that serve and protect our city daily. We will continue to improve this service in 2016.

Animal Shelter

The Jacksonville Animal Shelter made many improvements in 2015. First of which we set an all-time record of 98% placement for dogs 851, which is a 10% plus increase over previous years and 82% placement for cats 523, which was a 44% increase over 2014. The success was due to many contributing factors one of which was the addition of a new volunteer group called "Jacksonville Friends of the Animals" which raised funds to sterilize, provide medical treatment and support for adoption events and for the purchase and remodel of our mobile adoption unit. Secondly our Animal Control staff worked proficiently and tirelessly finding homes for all the unclaimed pets. The Department reduced the amount of overtime by 10%. 2015 saw the end of our longtime volunteer group "Pet Angels" retire and turn the reins over to "Jacksonville Friends of the Animals". They will forever be remembered and appreciated for the many accomplishments over the past 20 years. The Jacksonville Animal Shelter has 50 large canine kennel, 14 small canine kennels, and 22 feline kennels. In 2015, the shelter handled 1,500 animals. Three hundred and twenty four (324) animals were rescued and released to their owners, and 1032 dogs and cats were adopted. Animal Control Officers properly picked up and disposed of 831 deceased animals from the City streets. The Department conducted 27 animal cruelty allegations, and 11 counts of animal cruelty, were processed through the Municipal Court. Forty (40) animal bite cases were reported, investigated, and completed, per City and State regulations. The Animal Shelter provides several medications to ensure the better health of the homeless animals. The department collected a total of \$18,940.00 in adoption fees, contributions and fines for the year 2012. The Department's goals for 2016 are to continue serving, educating and protecting the public and promoting animal welfare in the City of Jacksonville.



Fire Department

Fire Chief Alan Laughy and City Council Committee Members Bill Howard and Barbara Mashburn.

Fire and Ambulance Responses

Fire Department Reportable Runs 2015	4485
EMS Reportable Runs 2015	3847
Fire Loss 2015	\$394,220
Fire Savings 2015	\$7,949,810

Major Accomplishments 2015

We finalized specification plans for two Pierce Pumpers and a Pierce Ladder Truck. They are expected to be delivered in July. We received a federal grant for \$233,964 to purchase 40 Self Contained Breathing Apparatus (SCBA). We saved the City about \$90K by obtaining a HUMVEE from Federal Surplus and converting it to a Brush Truck.

The Fire Marshal attained Certified Law Enforcement status this year. This is a first ever in the history of Jacksonville. Tyler Johnson earned the Outstanding Rookie Award, and Sean Peeples earned the Academic Achievement Award from the State Fire Academy. We also earned the 2015 Arkansas Fire/EMS Service of the Year Award from the Arkansas EMT Association.

Chaplain Report

The Chaplain's Office provided services to department members and Jacksonville citizens. Chaplains offered pastoral services, employee advice and support, opportunities for voluntary bible studies, critical incident stress awareness, and professional services referrals, including the EAP. Most of the services rendered were for citizen's bereavement support due to the unexpected death of a family member.

Emergency Medical Services

The JFD responded to 3,847 EMS calls averaging 10.5 responses per day. Three Paramedic-staffed ambulances responded with Advanced Life Support capabilities along with 4 Engine Companies staffed with EMTs and Basic Life Support equipment. We are pleased to have Dr. Darren Flamik as our new Medical Director. The EMS protocols changed allowing patients to be treated to higher standards. We added special monitors to our ambulances which detect Carbon Monoxide poisoning in patients and firefighters. We changed inventory practices by adding a 3 week bench stock of medical supplies to our "just in time" ordering

process. This enables us to continuously operate during fluctuating, national supply shortages and unforeseen delivery delays during disasters.

Our major purchase emphasis next year should be new ambulances. Average service time for an ambulance is 5 years for replacement. Ours are 5, 8, and 13 years old. They average 15,000 hard-driven miles annually. By December 2016, our front line ambulances will average 101,000 miles each. We responded to 306 more medical calls in 2015 than 2014. We responded to 727 more EMS responses than we did in 2013.

Fire / Rescue

The JFD responded to 4,485 emergencies consisting of 86% EMS calls, averaging over 12 daily responses. Fires included structures, grass/brush, cars, and outside rubbish or waste fires. The Department responded to other hazardous conditions including gas leaks, downed power lines, and shorting or arcing electrical equipment. We had several calls to investigate reports of unauthorized burning, which continues to be a problem regardless of warnings. The Fire Marshal's office has the ability to issue citations, but not around the clock.

Fire Marshal / Fire Prevention

We had 49 structure fires, 21 vehicle fires, and 52 other fires totaling 122. Two proved to be arson. No arrests were made due to a lack of suspects or witnesses. The total value of the properties was \$8,344,030 with a loss of \$394,220, for a savings of \$7,949,810 with a 95.2% save rate. The majority of the structure fires involved cooking operations. There were no fire deaths. The Public Education program educated approximately 3,000 adults and children. Additionally, our Code Enforcement section performed over 700 building inspections and consultations.

Training

We conducted 20,468 hours of annual proficiency training. We conquered 55 State and International Certifications! This includes personnel certified to Firefighter II, Driver/Operator, EMT, Paramedic, Hazmat Operations, Officer I and II, Tactical Rope Rescue, Core Rescue Technician, Confined Space Rescue, Structural Collapse Technician, Petrogen Torch use, and Technical Search. Other classes include Hazardous Materials Incident Command, NIMS 300/400/700/800, Advanced PIO, and Executive Fire Officer.

We hosted classes for the LRAFB F.D. Confined Space Rescue, the 392nd Chemical Medical Group, Reid Interview and Interrogation,



Bureau of Professional Standards, Arkansas Fire Academy Fire Officer I, and the Arkansas Department of Health Standards and Best Practices Committee.

Jacksonville Police Department

In 2015, the police department started a new concept of tactics and control. COMPSTAT, short for computer statistics, was implemented department wide. The COMPSTAT model is based on the principle that by controlling serious crime, police are better poised to maintain order and solve other community problems in the promotion of public safety. The COMPSTAT process is a strategic crime-control technique that is centered on four crime reduction principles: accurate and timely intelligence, effective tactics, rapid deployment of personnel and resources, and relentless follow-up and assessment. The concept also has an accountability aspect and a risk management aspect. The monthly meetings with administrative staff have increased our internal communication as well. This new concept has been well received and based on the following statistics has proven successful.

There were a total of 195 violent crimes to include homicide, rape/sexual assault, robbery and aggravated assault reported in 2015 as compared to 173 in 2014. This is an 11% increase. This is contributed to rapes being up by 18% and felony assaults increased by 11%, as all other crimes were down by 8%. Rapes and felony assaults are very difficult to predict and prevent. There were a total of 1,155 property crimes including burglary, theft of property, and vehicle thefts reported compared to 1,216 in 2014; with a 9% decrease. For 2015 our rates of clearance by arrest on these crimes were 63% for violent crimes and 49% on property crimes.

The Narcotics Unit in 2015 seized \$29,162.00 in cash; 20 firearms; and 5 vehicles. We received, as our share of seizures through the DEA Task Force, \$63,070.25 which was deposited into our equitable sharing account.

The Jacksonville Police Department processed 3,363 prisoners through the detention facility, and used 1,744 trustees throughout the city completing or assisting city employees in their duties.

There were 42 juvenile curfew citations issued in 2015 compared to 27 in 2014; Citations were issued for 15 daytime and 27 nighttime violations. No warrants were issued.

The police department dedicated over 2,035 man hours to courtroom security compared to 2,592 in 2014. This is a huge strain on the PD because we have to dedicate three officers, with an average of 13 hours per officer per week, just for this assignment due to state mandates.

The records division processed 339 Freedom of Information requests which were extremely burdensome. Hopefully future legislative actions will reduce this burden in the future.

The department received several grants totaling \$85,270.17. The following are several notable items purchased with the grants:

- COPS Grant; Continued through 2015 with the one School Resource Officer position.
- DOJ Edward Byrne Memorial Justice Assistance Grant; provided 10 Tasers, 10 Taser batteries, 16 body cameras, 15 holsters, and 1 eight port camera docking station.
- Ballistic Vest Program Grant & Arkansas Association of Chief of Police Bulletproof Vest Reimbursement Program; continued through 2015 providing vest for the officers.
- Pulaski County Community Services Senate District 30 GIF Grant; provided funding for 10 body cameras.
- UAMS Satellite Network for Child Safety Seats; approving the Department to be a Satellite Site for child safety seats.
- Step Grant; provided city reimbursement funds for overtime on DWI/DUI and seat belt enforcements.

The department received \$2,600.00 funds from private individuals for the purchasing of body cameras.

The Department was involved in several worthwhile community programs and projects; to name a few:

- In 2015, the Take Me Home Program, added five more individuals to the program now totaling 43.
- In 2015, we hosted two Citizens Police Academy, one adult class and JR Citizens Police Academy which 32 students attended and graduated.
- In 2015, the Citizen Police Academy Alumni Association (CPAAA) continued their support of the police department. They helped at all our annual department events such as, retirement luncheons, and both Thanksgiving and Christmas dinners. They assisted with Festville and National Night

Out and several other functions, such as fund raiser for SRO (School Resource Officers) which raised \$5,000.00.

Highlights for 2015 within the Department are as follows:

- The PD opened 34 nuisance abatement files throughout the city resulting in 24 files being self-abated by the violator, 7 violators were evicted from their property by the owner, and 3 of the latest files opened are still pending action.
- Our Criminal Investigation Division (CID) in 2015 conducted several special operations geared to address specific problems in the city such as Operation Educate and Recover; a operation geared toward the rise in thefts of utility trailers, which resulted in 19 Traffic stops, 3 Citations, 49 Warnings, 12 property checks, 22 people contacts, 1 recovered trailer, and 2 arrest. Operation Back Page; this operation was constructed due to several complaints of prostitutes working within the city which resulted in 6 arrest and 1 citation for operating a business without a license. A Sex Offender Verification Operation was conducted and all Registered Offenders were contacted with two being arrested for noncompliance.
- The Patrol Division responded and worked 525 traffic accidents that occurred on our roadways. This is up by 1 from the previous year as we worked 524 in 2014. There were no fatality accidents in 2015.
- Our Office Professional Standards (OPS) processed 15 Citizen Complaints with one resulting in the officer's Separation of Employment and two resulting in Written Warnings. This is a 51% decrease from the 31 complaints processed in 2014. This is a direct result of the Risk Management portion of COMPSTAT.

The Police Department handled 55,199 Calls for Service as compared to 46,317 for 2014. This increase of 8,882 is due to the self-initiated activity by officers in compliance with the COMPSTAT Program.

Jacksonville Code Enforcement

Code Enforcement started the 2015 year with 2 Code Enforcement officers: Officer Charles Jenkins and Officer John Nolen. Officer Eddie Fletcher came on board in August to complete our team of 3 officers.

- Code Enforcement in 2015 had a total of 1334 assigned calls such as phone calls and walk-in complaints compared to 1481 in 2014 a decrease of 10%. Code Enforcement had 4770 self-initiated activities in 2015; compared to 4426 in 2014 this was an 8% increase resulting in 4070 follow ups.
- Code Enforcement had a total of 4 structures razed in 2015, 0 by the city. Four (4) structures were removed by property owners.
This compared to 15 in 2014, of which 1 was razed by the City at a cost of \$16,300.00, with the balance being taken down by the owners. Three (3) structures were rehabbed by property owner.
- In 2015, 392 grass letters were sent out to those that allowed their grass to exceed 8" resulting in a total of 258 yards being mowed by the city. Invoices were mailed out totaling \$33,839.47 with collections of \$3,929.96. The 2014 grass season reflected 442 letters, resulting in mowing 328 yards invoices for \$40,431.04 and collections of \$6,690.44.
- One Hundred (100) parking violations were found resulting in thirty five (35) warning notices for illegal parking, out of the thirty five (35) inoperable vehicles tagged ten (10) vehicles had to be towed by us with no citations issued.
- Code Enforcement issued and mailed 93 Public nuisance letters for various code violations including disrepair to structures, dead trees, falling fences, swimming pools for cleanup and repairs. All of these violations were corrected by the owner with ten (10) being issued citations.

PUBLIC WORKS

Community Development Department

2015 CDBG Projects

Community Development activities in 2015 included home repair loan/grants, sewer line replacements, Care with Color, elderly transportation program, assistance for Jacksonville Care Channel, assistance for Fishnet Mission, and SNAP project with Federal Home Land Bank of Dallas. Community Development completed 11 SNAP projects that provide assistance to the disabled/elderly through a partnership with ARVEST Bank. We worked with CATCH for the Point-In-Time count. We prepared over 1200 goodie bags to be given to the homeless population in

central Arkansas and also participated in the actual count of the homeless in Little Rock. We partnered with Arkansas Entergy Network to assist the elderly and disabled individuals with their electric bill. We continued our partnership with Central Arkansas Development Council to provide free electronic tax preparation through the VITA program. We also completed the energy pilot project in March. We had planned to recertify our contractors for RRP, however we ran into scheduling problems, but hope to do that in the coming year. The City of Jacksonville was a co-sponsor of the Region VI NCDCA conference in Little Rock in October 2015.

Goals for 2016

Our number one priority in 2016 is to continue to serve the great citizens of Jacksonville as best as we can with the limited resources we have. Entitlement grants are still on the chopping block by Congress, as well as the HOME Program. The HOME program announced that they were not accepting application for their rehabilitation program for the remaining fiscal year, which ends June 30, 2016. It is our goal to submit a HOME application in 2016 as soon as ADFA began accepting applications. We also hope to take advance to the SNAP funds again this year with a goal of 15 total projects. We will explore the possibility of submitting an Affordable Housing Program application with Federal Home Loan Bank of Dallas through ARVEST Bank.

We hope to recertify our contractors for RRP. In addition we will continue our partnerships with Power to Care and CADC.

Engineering Department

Manny Browder, Building Inspector; Tracy Keck, Engineering Technician; Jay Whisker, City Engineer; Chasni Bradshaw, Administrative Secretary; and City Council Committee Members Reddie Ray and Mike Traylor.

The Engineering projects for the year 2015 are as follows:

- Construction continued on the Highway 67/167 widening from just south of Redmond Road to just north of the Main Street overpasses. The contract is to widen the highway from 4 to 6 lanes. The project will include a new on ramp for south Highway 67/167. This new ramp will line up with Municipal Drive. The project contractor is James Construction out of Louisiana. The project started summer of 2014. A change order was added to the project making a turnaround north of

Main Street from John Harden Dr. to T.P. White Dr. The project was slated to last until end of 2016, however with the additional construction the date was pushed back until the middle of 2017.

- Safe Routes to Schools project was awarded to Garver Engineers out of North Little Rock. The project will connect the existing sidewalk along North Eastern Avenue at Gray Fox Lane and then extend that sidewalk to Fox Dell Circle. Engineering was completed late in 2015 and construction should start spring of 2016. Along with the sidewalk grant, a grant to help get students out and walking/bike riding to school will be implemented.
- A sidewalk was funded and approved by the Arkansas Highway and Transportation Department. The grant was for \$80,000.00 and was to connect the Toneyville area with Wal-Mart.
- Major construction projects in the City included remodel of Crain Ford for \$3,000,000.00 by Harco Construction. Also, Pulaski County Special School District began renovations for an administrative office for Jacksonville/North Pulaski School District. Dirt Cheap remodeled 40,000 square feet of the former Wal-Mart building and Heritage Pharmacy remodeled and moved into the Main Street Plaza at Main and Bailey.

New Business License Issued: 111

There was a total of \$9,244,024.00 worth of building permits issued in 2015. The Engineering Department issued the following permits in 2015:

<u>TYPE</u>	<u>NUMBER</u>	<u>ESTIMATED COST</u>
Single Family	43	\$ 5,633,017.00
Multi-Family	0	\$ 0.00
Commercial New	1	\$ 380,000.00
Commercial Existing	24	\$ 2,297,470.00
HUD - Rehab	0	\$ 0.00
Remodel	13	\$ 359,250.00
 Additions:		
Storage Sheds	28	\$ 97,200.00
Pools	2	\$ 68,650.00
Room Additions	7	\$ 212,060.00
Garage & Carports	4	\$ 61,200.00
Misc.	24	\$ 86,762.00
 TOTALS FOR 2015	 147	 \$ 9,244,024.00

Esther D. Nixon Library

USAGE

2015 was a very busy year for the Nixon Library. We created library accounts for 2,040 new users, circulated over 208,100 items and had nearly 162,600 patrons visit our facility. Those using our desktop (6 pcs) and laptop computers (15) totaled just short of 21,000 and we continue to provide free wireless service to patrons but have no way of gathering usage statistics for that.

PROGRAMS

We provided our meeting room to VITA (Volunteers in Tax Assistance) who provided free tax assistance/filing to hundreds of area residents. Our youth programmer conducted 565 different programs throughout the year for age groups ranging from infants through late teens with nearly 22,000 children and teens attending in total. We had our annual Summer Reading Club for hundreds of children where we had games, prizes, entertainment and all types of learning opportunities. Local Sonic and Dollar General Stores generously provided lots of great prizes for the kids.

As far as adult programming, our attendance and range of programs continued to expand this year. In 2015, the number of programs went up to 184 and we saw nearly 3,600 people participate. We now facilitate three monthly book discussion groups for adults - one strictly nonfiction - as well as monthly "Learn to Crochet" and "Learn to Knit" meetings. Two years ago, we began "Learn to Sew" classes as well. Participants can use our machines or bring their own. It has been a huge success and will be continued in 2016 with additional opportunities to do cross-stitch, embroidery, weaving, spinning and other needlecrafts. We also continued to make good use of our movie license and show new release DVDs. Attendance is free and we provide free popcorn at many screenings. In 2015, we partnered with the city and the Chamber of Commerce to do an outdoor movie series called "Flix on the Bricks" as well as provide popcorn, candy and prizes for the city-wide Halloween party. We have been able to reach out to serve Jacksonville citizens both young and old with programs that are both entertaining and educational.

For the first time, we partnered with El Zocalo Immigrant Resource Center out of LR for a free 10 week ESL (English as a Second Language) course. Participation was good and we felt we made a great impact on the students. Plans are to continue the course in 2016 and extend it to a 15 week run.

SERVICES

We continue to provide so much more than books to our patrons. Though we provide many of those, we also offer: free internet access and printing (.15/sheet), databases, periodicals, newspapers, audio CDs, DVDs, large print materials, interlibrary loan services, copier and fax services, typewriter, notary, document delivery, voter registration, public meeting room, public display space, flood plain management collection, partial repository of EPA documents pertaining to the Vertac Superfund site, selected documents from LRAFB, and even fishing poles available for checkout. Some of the most popular services we offer are the free downloadable audio/e-books from OverDrive and free streaming TV and movies from Hoopla. Many of our patrons with e-readers and tablets are taking great advantage of these services. Our public meeting room continues to be very popular for meetings and parties. Over 170 groups/individuals scheduled events in it in 2015, thus serving a total of nearly 3,000 attendees. Our individual study carrels are also more popular than ever with nearly 2,800 patrons using them in 2015.

EQUIPMENT

We continue to employ the use of an RFID (Radio Frequency Identification) system to check items in and out. We offer two self-check stations where patrons who have just a simple checkout and don't want to wait in line can go for a speedy transaction. In 2016, CALS plans to replace the two stations with newer, simpler self-check computers. The response has been overwhelmingly positive and people continue to enjoy learning about the technology so we anticipate patrons will like the changes as well. This year, we were also provided with two new Google Chromebooks for circulation to the public in addition to the other laptops.

FUTURE

We look forward to 2016 as a year that we'll be able to continue to offer a wide variety of free educational and entertaining programs for our patrons and continue to grow in the areas of attendance and material circulation. As we approach the end of our seventh year here in the current facility, we remain very

busy and receptive to new ideas of how we can best serve our public.

Parks and Recreation

AG&FF Shooting Sports Complex

Another successful year has come and gone for the Shooting Sports Complex. Multiple tournaments and other events were held throughout the year which brought visitors from all over the state and from surrounding states to the facility. Over 1,150,000 targets were thrown in 2015. Some of the maintenance and upkeep included the installation of benches, dirt work, bush hogging, painting, and preventive maintenance on the trap machines.

Recreation

The Recreation Division continued to sponsor its yearly special events in 2015. "The Big Bang on the Range" was held on July 4 and continues to be a big hit. FestiVille has seen an increase in attendance from year to year and will continue to make improvements.

Community Center

The Community Center celebrated its 20 year anniversary in 2015, and the Meeting Room/Banquet Hall continues to be a popular location for meetings, weddings, showers, family reunions and much more. Several pieces of new cardio fitness equipment and 3 new flat screen LED TV's were added to the fitness area. Both racquetball court floors were resurfaced and the logo was added.

Aquatics

2015 was a big year for Aquatics, which included Splash Zone turning 10. Swim lessons, water aerobics, pool parties and military training continued to generate revenue for the Department. The Arkansas Dolphins and the North Little Rock High School uses the indoor facility on a weekly basis. Revenue from Splash Zone increased in 2015. A total of 37,168 people from all over the state visited Splash Zone for the fun, friendly and safe environment.

Maintenance and Parks

Maintenance completed several projects in 2015. An archery range was built at the Shooting Range which included 20 shooting lanes. Many hours were put in working tournaments at Dupree Park and the Shooting Range. Set up, parking, and cleanup was provided for FestiVille which brought in almost 10,000 people for the 2-day event. A new play structure was installed and the bathrooms were refurbished at Marshall Smith.

Athletics and Fitness

The Athletic Division continued to increase team numbers in all adult programs and was able to maintain a steady youth program in Baseball and Softball. A strong relationship between the Department and Jacksonville High School, the Jacksonville Soccer Association, and the Jacksonville Youth Baseball Association continues. 2016 will be an exciting year for Athletics with the continuation of sports programs and the addition of new ones. The Aerobic and Fitness Classes at the Community Center continues to offer a solid program with well qualified instructors.

Boys and Girls Club

The Boys and Girls Club of Jacksonville has had a busy and successful 2015. Memberships increased in 2015 and are expected to increase again in 2016. 319 members were provided services through the summer and After School Programs. Basketball registration began in November for the 2015-2016 season with 22 teams participating.

Martin Street Youth Center

The Martin Street Youth Center was a hub of activity during the entire year. Youth groups, senior citizens clubs, Martial Arts Classes, baby showers, religious services and weddings found a place at the MSYC. And thanks to a local church, the MSYC was able to provide a meal for every youth who graced the doors after school and breakfast/lunch during the summer.

Public Works Department

Public Works consists of the Street, Sanitation, Animal Control, Fleet Maintenance, and Beautification Departments. Jim Oakley, Public Works Director; Hal Toney, Street Superintendent; Kevin Cole, Beautification Supervisor; Robert Mullen, Fleet Maintenance Manager; Randy Watkins, Sanitation Manager; Hendrika Wuelling, Animal Control Supervisor.

Street Department

In 2015 Jacksonville Street Department replaced a deteriorated two Lane bridge to a 4 lane bridge on J.P. Wright Loop Road at A Cost of \$550,000.00.

2015 Overlay the Following streets.

- Trickey Lane - HWY.161 to Railroad

- E.Valentine Road - Mc Craw to City Limit
- Green Acres Drive - J.P. Wright Loop to end
- Oneida Street - W. Main street to 301 Oneida street
- Cherry Street - Graham Road to N. Oak street
- Dartmouth Cove - Concord Circle to North to End
- Hampton Cove - E. Martin Street to the end
- Pulaski Street - Graham Road to Galloway Circle
- J.P. Wright Loop Road - New Bridge Approach
- Harris Road at Back Gate of Little Rock Air Force Base

Street Department completed the following projects in 2015:

- Right-of-way and ditch mowing - 1,850 miles Citywide;
- Pipe/Culvert installation 1,065.00' Citywide;
- 18,422.00' of concrete and dirt ditches were cleaned city wide;
- Storm Drain culverts cleaned/flushed - 3,000';
- Storm Drain Inlet boxes cleaned - 215;
- Asphalt Street Repairs - 94 utility cuts, 225 potholes, 25 shims;
- Mosquito Control Program - 360 man hours; \$13,445.05 in chemicals
- Concrete crew installed 6 inlet/catch basins, and approximately 160 feet of curb & gutter, 250 feet of sidewalk, 200 feet of concrete swell, 230 feet of concrete walls.
- Repaired 15 road base failures Citywide;
- Roadways cleaned with street sweeper - 9,318 miles.

Sign and Signal Department

The Traffic Sign and Signal Maintenance Mission service and maintain the traffic control devices in the city and work within the manual on uniform traffic control devices(MUTCD) as approved by the federal highway administration as the national standard in accordance with Title 23 U.S. Code, Sections 109 (d)

- Signs fabricated 186
- Installed and/or replaced 139 various signs Citywide
- Thermo plastic paint yellow 11,410.00 LF. White 9,864.00 LF
- School Cross walk installed 31 Bars
- Ped Cross walk Installed 2 Lines
- Signs Post installed 39
- Hours of traffic signal maintenance 167 HRS.50 Min

Beautification Department

There were great challenges for the Beautification Department. We experienced some staff changes. However we were able to perform all duties. The department employed 6 different seasonal workers to assist the full-time employees. In total the seasonal employees performed 2,927 hours of service. We also continued our litter program this year by using trustees from the Police Department which has been a great help to our department. We worked 486 workers with a combined total of 3,402 hours of service. With the combined help of seasonal employees and trustees the Beautification Department in 2014 include the following:

- Planted 2,260 flowers, shrubs, & trees;
- Maintained flowerbeds & other landscape features owned by the city;
- Picked up 5,512 bags of trash & 168 used tires from the city's right-of-way;
- Mowed 460 islands, 100 yards & 40 miles of right-of-way;
- Cleaned 28,125 feet of drainage ditches;
- Completed approximately 4 hours of maintenance on various city-owned facilities;
- Performed routine maintenance on all of our equipment;
- Tested backflow prevention devices as called upon by the city;
- Mowed 60 miles of 67/167 right of way.

Sanitation Department

In 2015, the Sanitation Department has striven to provide the best and most efficient services possible to the citizens of our City. The Recycling Department has continued to staff a collections facility for household chemicals, household recyclables, electronics, and waste tires. We have added 150 new residents to our list of curbside recycling customers bringing the participation rate of our curbside recycling program to 20%. We look forward to new ways to expand and improve our services in 2016.

The departmental statistics for 2015 are as follows:

Recycling Department

- 1,113,226 pounds of recyclables were collected, processed, and sold, saving the City \$12,468.13 in landfill fees
- Recycling Center drive-thru served 8,140 customers
- Revenues from recyclable goods totaled \$66,782.46. This is down 13.5% from last year. This is largely due to the fact that we took in nearly 110,000 lbs less this year through our recycling program. Also a steep slump in scrap metal prices contributed to this decline.
- 11,173 used tires were taken in to be recycled. This is 2% less than what we took in last year.
- 66,000 pounds of electronics were taken in to be recycled.
- We guided 9 field trips/503 students & teachers from area schools through our recycling center and educational park.

Garbage Department

- 7,471.9 tons of garbage was collected with landfill fees totaling \$167,370.55.

Trash Department

- 1,064.99 tons of bulky landfill items were collected. This was a 10% increase over last year. Our total landfill fees for bulky items were \$23,855.78. \$11,046.13 of that was recovered in charges for oversized piles, leaving us with a balance due of \$12,809.65.
- 30,636 cubic yards of yard waste were collected and ground into 3,614 tons of mulch for a savings of \$149,810.04 in contracting fees.

BOARDS AND COMMISSIONS

Jacksonville Chamber of Commerce

The Jacksonville Chamber of Commerce is a private, non-profit business organization financially supported by over 354 area business members to enhance and continually improve the local business climate and quality of life. We are:

- The common voice for the business community;

- An organization dedicated to economic and community development;
- A partner in marketing Jacksonville for our members, citizens, and visitors;
- A resource for networking and enhancing business relationships;
- A partner with government, education, and other community organizations.

Overview of Activities

A sixteen member Board of Directors provides leadership and oversight of Chamber activities. Chamber members, working with a staff of one to three, volunteer time and money to implement a variety of programs. Their endeavors in 2015 included:

- Addressing pertinent issues through committees such as Education, Health Care, Membership, Business Expansion & Retention, Commercial/Community/Economic Development, Military/Government Relations;
- Celebrating Ground Breaking, Grand Opening, Ribbon Cutting or Business After Hours Ceremonies with 14 businesses - Its All Good, Cooper Family Dentistry (expansion), Gwatzilla Car Wash, Double R Boutique (expansion), Lauren Fowler State Farm Agency (new office), Doug Wilkinson Realty (new office), North Metro- Wound Center, US Health Advisors, Heritage Pharmacy, Hertzog Family Eye Care, Edward Jones, Terry Weatherford (new office), Oasis Café, B & E Auto Sale n More, Options Pregnancy Center;
- Lobbying legislators and Pentagon officials here and in Washington D.C. concerning military, education and business issues;
- Supporting Little Rock Air Force Base activities, such as the 60th Anniversary, P4, Quarterly/Annual Awards programs, Little Rock Spouses activities, Military Month of the Family;
- Serving on Little Rock Air Force Base Community Council;
- Serving on Air Power Arkansas Committee;
- Serving on the regional economic development committee, the Metro Little Rock Alliance;
- Serving on the regional chamber alliance, Central Arkansas Regional Alliance (new);
- Participating in other regional, state or national organization efforts such as workshops with the Arkansas State Chamber Conference, MAKO Conference in Missouri, 'Reverse Fly In with Our Legislative Delegation' at the Clinton Library, Hosting Legislative Luncheon during session, Arkansas Economic Developers, Arkansas Chamber of Commerce Executives, Arkansas Aerospace Alliance Conference, and LRAFB Community Council;

- Maintaining listings for available commercial and industrial space and land, working with potential new businesses, and soliciting new business and industry;
- Working with developers to encourage a healthy mix of available housing;
- Maintaining membership and financial records for Jacksonville Commerce Corporation and Jacksonville Chamber Foundation;
- Providing "Starting a New Business" information to interested individuals;
- Sending out more than 140 requested tourism and relocation packets;
- Serving as the welcome center for the city and distributing maps, Chamber directories, phone books, brochures and directions to walk in traffic;
- Answering an average of 80 calls per week to provide referrals to Jacksonville businesses and respond to a variety of questions and requests;
- Maintains an informative website, www.jacksonville-arkansas.com, which received 2,818,501 hits in 2015.
- In 2015 answered 3 Request for Information (RFI) and continued to work on the 6 RFI's from 2012.

Chamber Events

In addition to the above, the Chamber hosted the:

- Annual Banquet in January, a Jacksonville/Cabot Chamber of Commerce Joint General Membership Luncheon in April in Cabot and the guest speaker was BG Mark Berry, TAG; in August's general membership luncheon with guest speaker Col Christopher Bennett, 19th Vice Wing Commander and August's was canceled due to the speaker, John Corder, President/CEO of CYMStar became ill, rescheduled for April 19, 2016;
- 2015 Lunch & Learn Series, topics included the following: How to Manage the 5 Most Important Risk to You and Your Family; North Metro Wound Center; Cinco De Mayo with That's So Raw, LLC, Planning for the Betterment of Our Children's Future, Summer Civic Summit and Legislation and You.
- Chamber-Base Golf Tournament in June at Southern Oaks Country Club designed to encourage community relations by teaming active, reserve, and guard military personnel with Chamber members;
- Jacksonville Business Expo & Career Fair was canceled and is rescheduled for May 2016;

- 2nd Annual Jacksonville Chamber of Commerce Trap Event at the AR Game and Fish Sports Shooting Complex in April;
- Annual Plant Managers Luncheon with Manufacturing Solutions was our guest speaker;
- Hosted Lunch for the Highway Commissioners and staffers at their office in June;
- Flix on the Bricks, new event, showed movies on the front lawn of the Nixon Library: showed the following movies: Rio (June), Red Tails (July), Marley & Me (August), Breakfast at Tiffany's (September), Monsters vs Aliens-this one was at the Community Center due to weather, also held a trunk or treat (October) and Elf was shown after the Christmas Parade (December);
- New Teachers welcome in August, welcomed over 125 new teachers to Jacksonville area schools;
- Partnered with the Sherwood Chamber of Commerce and held Coffee with Congressman French Hill at North Metro Medical Center;
- Participated again in a national program, *Shop Small Saturday*, sponsored by American Express. Had 21 locally owned businesses participate and had about 20 residents participate in the passport program;
- Hosted Annual Jacksonville Night with the Travs;
- Monthly Lunch Bunch (new), this event is a non-agenda event and Board of Directors visit restaurants that are Chamber members as well as Non-Chamber members;
- Annual Industry Tour, this year we toured Falcon Jet;
- Jacksonville Industries participated in Mfg Day at Pulaski Tech in October;
- SAVE LOCAL NOW, national app to the Chamber; which received over 53,000 impressions in 2015;
- 2 Principal's Luncheons (one each semester)
- Held 4th Annual Honor Graduate Luncheon in May with guest speaker, Dr. Mike Hernandez, Deputy Commissioner, Arkansas Department of Education

In Closing

Our Program of Work is more than a list of Chamber programs and initiatives; it is our commitment to impact and improve the community. We, the Chamber Executive Committee, Board of Directors and staff, together with all our members, will continue to work to enhance the business climate and quality of life in the city of Jacksonville.

We are very grateful for the ongoing climate of cooperation and partnership between the Chamber, our member volunteers and the governing bodies of the city of Jacksonville.

Jacksonville Housing Authority

Section 8 Housing Assistance Payments Program

Certificates and Vouchers Authorized	362
Annual Occupancy Percentage	92%
Applications Received	461
New Families Admitted	47
Current Waiting List	498
Total Paid to Owners	\$1,783,680.03
SEMAP Performance Scoring	96% (High Performer)

Public Housing Program

Units Available	100
Annual Occupancy Percentage	97%
Applications Received	252
New Families Admitted	16
Currently on Waiting List	244
Total Rent Collected	\$196,893.00
PHAS Score (High-Performer)	99%

Jacksonville Senior Wellness & Activity Center

Our goal is to provide an affordable place for senior adults to stay active. We continue to offer meals and transportation while offering new and innovative programming that covers the Seven Dimensions of Wellness.

Units of Service Provided:

Congregate Meals	11,774
Home Delivered Meals	41,152
Socialization	14,492
Transportation (trips from home to center & back)	10,339
Case Management (persons assisted)	679
Telephone Reassurance	2,552

Other Wellness activities include:

Blood Pressure & Sugar Testing, Hearing Testing, Diabetic Footwear Fitting	326
Health & Nutrition Education, Doctors Appts, Computer Classes, Special Speakers, Matter of Balance, Chronic Disease/Diabetes Self Management, Super Noggin	656
Day Trips, Holiday Celebrations, Fundraisers, Grocery Shopping, Local Restaurants	1,482
Wii Bowling, Mind Exercise, Quiz Bowl, Card Clubs, Dominos, Bingo, Laughter Yoga	3,890
Talent Show, Dances, Bean Bag Baseball, Line Dance Lessons, Jam Sessions, Chair Volley Ball	4,450
Peppi Exercise, Tai Chi, Zumba Gold, Daily Walk, Move with Balance, Walk W/Ease, Conductorcise	3,986

Other

Jacksonville Senior Wellness & Activity Center's mission is to improve the quality of life for senior citizens with a primary focus on the prevention/postponement of the requirement for nursing home care. We are able to continue to accomplish that mission with community support. Approximately 607 volunteers logged nearly 4,250 (estimated) hours of service with the center during 2015. The Safe Room was opened 2 times in the spring for bad possible tornado activity. Approximately 40 - 50 people used the room.

Jacksonville Wastewater Utility

Wastewater Utility - (Sewer Commission)
Thea Hughes, General Manager; Fred Belote, Commission Chairman



Mrs. Hughes and Mr. Belote will present a verbal report and a written report to the City Council at its meeting scheduled for January 21, 2016.

Jacksonville Water Department

Water Department - (Water Commission)

Jake Short, General Manager; Jim Peacock, Commission Chairman

Mr. Short and Mr. Peacock will present a verbal report and a written report to the City Council at its meeting scheduled for January 21, 2016.